

ANTI-CORRUPTION

True Group is committed to combating corruption in all its forms. The Company's Code of Conduct also includes Anti-Corruption Measures and is disclosed on the Company's website. True constantly supports governmental and civil activities and requires employees to engage with the Company in order to become a corruption-free organization (as embodied in the TRUE's core value C-CREDIBLE) by constantly adhering to and supporting the anti-corruption policies.

The Company declared the intent to fight against corruption and became certified as a member of the Thailand's Private Sector Collective Action Coalition Against Corruption (CAC) in 2017 to date. We are committed to fighting corruption by adopting an anti-corruption policy, assessing corruption risks, and setting preventive measures to create a transparent business ecosystem. This certification is regarded as an indication of best practices for society, and is in line with the Company's corporate sustainable development goals.

Compliance with business ethics and anti-corruption is at the heart of our business, we have set build awareness to all staff to strictly comply with our Business Code of Conduct, which includes guidelines for prevention of corruption via training sessions and communications media. All employees are required to strictly comply with our Business Code of Conduct, which includes guidelines for prevention of corruption in operating business throughout the supply chain, according to the global standards and stakeholder's expectations.

Moreover, we have put the No Gift Policy in place, prohibiting employees from accepting and giving gifts during all occasions.

True Group has measures to prevent violation of the Code of Conduct and corruption. The unit in which a misconduct is found will be audited, then the cause of misconduct and loophole in a work process will be analyzed to find stricter management measures. We have also communicated the Disciplinary Action Policy to employees regularly and required supervisors to take responsibility for the wrongdoing committed by their subordinates.

True Group collaborated with the Anti-Corruption Foundation for six consecutive years as we aim to be a part of fostering awareness among young people and encouraging communities and the public across the country to work together to build a corruption-free society in Thailand.

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